

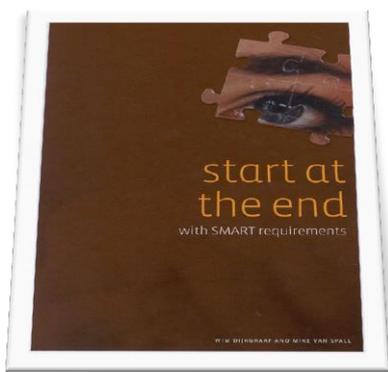
Training “Start at the end with SMART requirements”

What is the desired end result? Or perhaps even more importantly: do all stakeholders involved share the same view on this? These are questions that are often given too little attention or even neglected entirely when drawing up project plans or plans of change.

How can you best formulate the intended end result? With requirements! Increasingly more companies become aware of this. Working with requirements is about clearly formulating the end result, making the best choice from possible solutions and using measurable criteria to accept the result.

Start at the End

The three day training “Start at the end with SMART requirements” is a practically oriented course based on the book with the same name. During the training, theory is interspersed with a mixture of working methods, including practical case studies, lively discussions and “Q&A” games.



As a result participants gain insight into the theory and background through this interactive and practical approach. They will be able to apply their newly acquired skills into their daily practice immediately.

***The subject of the training is:
“The right requirements right”***

Day 1 - The requirements right

The goal is to deliver unambiguous requirements in terms of formulation, structure, priority and allocation to a delivery point in time. This ensures a clear understanding of the desired end result and interpretation differences are reduced to a minimum. In addition participants learn the differences between functional and non-functional requirements and how to deal with these. Last but not least, usable techniques are introduced to verify the quality of the requirements.

Day 2 – The right requirements

The goal of this day is to learn how to identify the right requirements. Synergio’s easy to understand requirements model enables you to identify the right stakeholders and involve them.



The requirements model enables you to map requirements to the appropriate level (business, user and system requirements). In addition the model relates requirements to a (part of the) solution. Last but not least the model enables you to demonstrate the added value of the requirements to the objective of the new or changed process or product.

The model includes a self-checking mechanism enabling you to check whether the requirements are complete, adding value to all stakeholder needs.

Day 3 – Put it into practice

The purpose of this day is to apply the theory of the previous 2 days into practice using a case. We can use an imaginary case but also a live case that you have been working on in the past. As a result you will become confident in applying the guidelines for SMART requirements and the Synergio requirements model in your daily practice.

IIBA Endorsed training

The course “Start at the end with SMART requirements” has been officially certified by the International Institute of Business Analysis (IIBA) and provides professional development hours for your IIBA certification.



The training complies with the standard document **Business Analysis Body Of Knowledge (BABOK)**, as issued by the IIBA.

Target audience

This inspiring training is intended for business analysts having the desire to learn how to identify the right requirements, formulate requirements in a SMART way. The average group size per training is 10 (+/- 2) persons.

Practical information

Synergio offers open enrollment courses on a regular basis. You can subscribe on the Synergio [web site](#). In case you prefer to attend the training with your colleagues, we are more than happy to conduct a course at the location of your preference.

If you need for more information about the possibilities of a customized course, please send an email to opleidingen@synergio.nl or call us at +31 85 2735185.